

### Code of business conduct







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"It is the responsibility of all employees to uphold the values and standards contained in the Code"

## Executive Chairman and Chief Executive Officer

Our Code of Business Conduct ("the Code") is designed to be a central reference point for all employees that sets out our corporate principles and business ethics. It is everyone's responsibility to uphold the values and standards contained in this document at all times.

Trafigura has sought to create a culture where employees can feel secure in seeking advice and raising concerns and I encourage you always to speak up should you ever have any concerns about any potential breach of the Code.

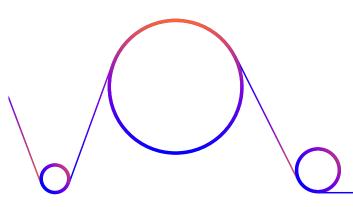
Various advisory and reporting channels are set out in the Code. We have formed Compliance Committees, established and continually invested in a dedicated Compliance Department whose important role is defined in the Code and they should be consulted on any Code-related issues at any time.

Nobody will suffer any adverse consequences for raising a concern and Trafigura will not tolerate any retaliation against those who have done so. The consequences of a breach of the Code are serious for both the individual and the business with the potential for severe damage to our reputation.

The Code is therefore an important way to protect the future reputation and success of Trafigura, consequently the implementation of the principles which it contains are a strategic priority which are monitored and fully supported by the senior management team. I thank you in advance for your firm commitment to it.

#### Jeremy Weir

Executive Chairman and Chief Executive Officer





### The Global Code

Your obligations under the Code are set out from here onwards. Please study them carefully. Further details and all supporting guidance, policies and procedures are available on the Compliance workspace on our intranet, PULSE.

### Why Trafigura Group has a Code of Business Conduct

The Code of Business Conduct ("the Code") sets out the behavioural and integrity expectations that the Trafigura Group ("Trafigura") has for its businesses and people. Reference in the Code to the "Trafigura Group" and "Trafigura" includes Impala Terminals (including those assets and activities which form part of the joint venture structure with IFM), TFG Marine Pte. Ltd., and Galena Asset Management. Everybody who joins Trafigura makes a commitment to operate in compliance with the standards set by the Code and failure to do so will be treated as a serious disciplinary issue.

Whilst the Code is the foundation for an effective compliance program, it is supplemented by the Group's Compliance Policies which focus in more detail on five key areas: Trading behaviours and business communications; Anti-bribery and Corruption; Anti-money Laundering; Global Competition Standards; and Sanctioned and High-risk Jurisdictions. Each of these policies provide concise and practical guidance on the correct approach to a variety of day-to-day situations that you may encounter whilst working for Trafigura.

Trading Policy 7

Anti-bribery and Corruption Policy 7

Anti-money laundering Policy 7

Competition and Anti-trust Policy 7

Sanctioned and High-risk Jurisdictions Policy 7

### The Code's effect on your employment

Compliance with the Code and Compliance Policies is a mandatory requirement of employment at Trafigura.

All employees are responsible for understanding and applying the requirements explained in the Code and the Compliance Policies. You will find all of these documents, in a number of languages, along with a variety of other practical guidance on the Compliance workspace on our intranet, PULSE. https://pulse.trafigura.com/workspaces/compliance/pages/ homepage.aspx 7

Specific training on the Code as well as the topics that are part of the Code are provided to all employees, and completion is mandatory.

Any employee who is found to have breached the Code may be subject to disciplinary action that could result in dismissal.

In addition to the requirements set out on the Code and Compliance Policies, employees are reminded that Trafigura aims to provide a working environment where all employees are treated in a fair and consistent manner, promoting good working relationships and encouraging high standards of conduct and work performance.

Further information on Trafigura's approach to equal opportunities, diversity, harassment and the escalation of human resource concerns and issues can be found in the local Employee Handbooks and from the local HR Business Partners.

### Manager's responsibilities

Employees with management roles are also responsible for ensuring that their team members are aware of the importance of the Code and the need to promptly escalate any issues or concerns that they have relating to the guidance set out in the Code and the Compliance Policies.

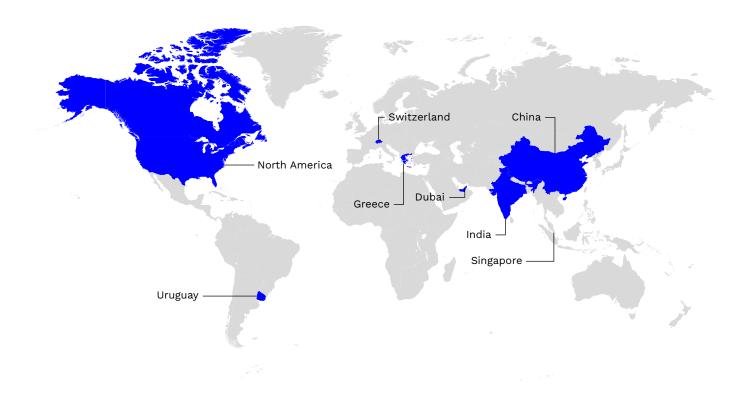
#### **Compliance Officers**

Trafigura's Compliance Department is staffed by a number of experienced Compliance Managers. Any compliance related query can also be raised by emailing: ComplianceDepartment@trafigura.com

A full list of all Compliance Officers, their locations and contact details can be found on the Compliance workspace on PULSE.

## A global compliance presence

Trafigura has Compliance Officers based in the following locations:



### **Compliance committees**

There are a series of Compliance Committees focusing on overseeing the management of compliance related risk and issues at both a Group and business division level.

#### The Group Compliance Committee

The Group Committee deals with all non-US matters for the Energy Division and the Metals, Minerals and Bulk Divisions. ComplianceCommittee@trafigura.com

#### The US Compliance Committee

The US Compliance Committee deals with matters involving Trafigura's US offices and business activities. ComplianceCommitteeUS@trafigura.com

#### The Role of the Compliance Committees

- To provide oversight and strategic direction to the Compliance function.
- To act as a point of escalation for the Compliance Officers and employees on any compliance or Code related matters.
- To advise the Board of Directors and Management Committee on all compliance issues and risks.
- To ensure there are appropriate procedures in place to communicate the Code and other key compliance topics to employees to maximise awareness and understanding.

# Trafigura employee obligations

Trafigura does not support individual political parties or individual politicians.

Trafigura employees should not make direct or indirect contributions on behalf of the Trafigura Group to political parties, organisations or individuals engaged in politics.

Employees are free to participate in democratic political activities, but this should be done in your own time, using your own money and without reference to your relationship to Trafigura.

# **Charitable donations**

The Trafigura Group supports charitable activity through the Trafigura Foundation which is an independent philanthropic entity which provides long-term funding and expertise to improve socio-economic conditions of vulnerable communities around the world.

A number of Charity Committees have been established globally and these act as the key link between Trafigura and the people who live and work in the countries where the company is active.

The Trafigura Foundation encourages charitable initiatives led by the Committees.

Employees should only engage in charitable activity related to Trafigura through the Trafigura Foundation and/or the Charity Committees.

# Political contributions and activities

Engaging with the media

Communicating to external audiences needs to be coordinated and should only be undertaken by designated authorised spokespeople within the company or by the press office.

If you receive an enquiry from the media you should following these basic guidelines:

- Employees should not disclose any information or communicate externally about or on behalf of the company to the media. This gives you a polite reason to redirect the journalist's enquiry.
- Take full details of the journalist's request including the name of the reporter, the publication/broadcast channel, their contact information (email address and phone number) and advise the journalist that his or her enquiry will be promptly dealt with by Trafigura's Media Group. Send these details immediately to Media Group. Or, ask the journalist to send an email via the news page of our website to Media@Trafigura.com or call our press office on Tel: +41 22 592 4528.
- The Media Group manages requests on behalf of Trafigura and its subsidiaries, or will identify and support the appropriate person from within the company to handle the response. Media Group members will provide the company's official position on a particular subject or issue to the media and ensure that we communicate consistent messages across Trafigura's operations.

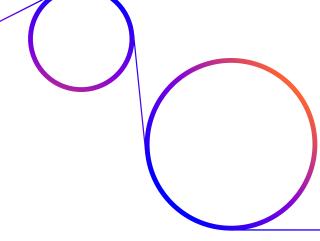
### **Proprietary and confidential information**

Employees' contracts of employment contain detailed confidentiality terms. It is a breach of the Code to violate those terms.

Employees are likely to acquire proprietary, confidential information belonging to the Trafigura Group in the course of their employment. Employees may not use or disclose any such information other than as they are expressly authorised.

Your obligations in this regard remain in effect even if you leave Trafigura.

This part of the Code is not intended to modify any separate confidentiality obligations that the employee has to any part of the Trafigura Group.



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### Money laundering and terrorist financing

Trafigura Group will not facilitate or support money laundering.

Money laundering is the process by which individuals or entities try to conceal illicit funds, such as the proceeds of crime, or otherwise make such funds look legitimate.

Terrorist financing means using the money to fund terrorism.

Employees should consult the **Anti Money Laundering and Terrorist Financing Policy** and Compliance workspace on our company intranet, PULSE for more detailed guidance on the standards and controls that Trafigura has in place to combat any money laundering activity to which the company may be exposed whilst conducting its business activities.

As a global organisation Trafigura applies the principles of internationally recognised, industry standards to its anti-money laundering procedures as recommended by organisations such as The Financial Action Task Force ("FATF") and UK's Joint Money Laundering Steering Group ("JMLSG"), as well as other equivalent and applicable local regulatory requirements in the jurisdictions in which The Trafigura Group operates.

All potential new counterparties must satisfy the KYC due diligence process and be approved by Compliance before any payments can be made or received. Any failure to follow the KYC process is reported to the Compliance Committee and is treated as a serious breach of the Code.

Anti Money Laundering and Terrorist Financing Policy 7

### 6

### Sanctions and trade restrictions

There are a variety of international regulators who have the ability to impose sanctions. The rules are complex and can change very rapidly.

Detailed guidance on the latest sanctions restrictions, Trafigura's current approach to high-risk jurisdictions and practical advice for employees can be found in the **Trafigura Group Sanctioned and High-risk Jurisdictions Policy** as well as on the Sanctions area of the Compliance intranet page.

In summary, the key points of which all employees should be aware are as follows:

- Trafigura complies with all applicable sanction laws and regulation.
- The Trafigura Compliance Department is closely involved in the review and approval of transactions with a nexus to sanctioned jurisdictions.
- All new counterparties must be screened as part of the KYC process for any sanction-related issues.
- Under no circumstances should employees seek to structure transactions or amend documentation in order to circumvent any applicable sanction or trade restriction or to otherwise attempt to disguise the true nature of a transaction.

Any employee who is located (even if only visiting temporarily) in the US or is a US citizen (including Green Card holders) located anywhere in the world is subject to US sanction rules and must be particularly careful to avoid facilitating activity related to US sanctioned jurisdictions. Specific guidance for employees who are US citizens is available on the Compliance workspace on our company intranet, PULSE.

Sanctioned and High-risk Jurisdictions Policy 7

### 7 Bribery and corruption

The Trafigura Group is committed to conducting all of its business dealings in accordance with the principles set out in the UK Bribery Act which we believe reflects the same principles as other leading global anti-corruption regulation such as the FCPA and other international applicable standards.

Trafigura prohibits employees and all of its representatives from engaging in any form of bribery or corruption, whether in the private or public sector.

Detailed guidance for employees is set out in the **Trafigura Group Anti-bribery and Corruption Policy** which can be found on the Compliance intranet page. This document explains the principles applied by Trafigura to its business activities; appropriate employee behaviour; and how to handle high-risk activities such as the use of certain third-party advisors, joint venture arrangements and the provision of gifts and entertainment.

Anti-bribery and Corruption Policy 7

### 7.1

#### Gifts, hospitality and entertainment

Reasonable gifts or entertainment, as part of normal business courtesy and general relationship building are generally acceptable.

Employees are **not permitted** to offer any gifts to representatives of government agencies or state owned entities other than small corporate branded gifts and reasonable value consumable products such as chocolates.

However, any form of gift or entertainment, irrespective of value, can be an issue if it results, even unintentionally, in the receiving party being improperly influenced.

Employees should consult the **Trafigura Group Anti-bribery and Corruption Policy** for details of the pre-approval process that needs to be followed before gifts and entertainment are offered or accepted.

Employees, consultants and all other representatives of the company, should not give, or accept, any gift or entertainment that is intended, or could be perceived as intended, to influence the outcome of a commercial decision.

### 7.2

#### Use of consultants and intermediaries

Trafigura does not retain third-parties for the provision of business origination or business development services.

The use of certain types of third party service providers can expose Trafigura to increased risk.

Consequently all arrangements with any type of advisory consultant must be pre-approved by senior management as part the enhanced due diligence process applicable for these types of entities before any written or oral commitment to retain their services is made.

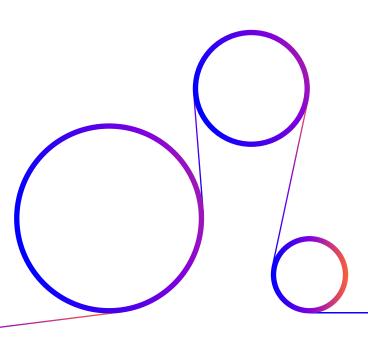
The Compliance Department can provide details of the relevant procedure and will oversee the review process.

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#### Anti-trust and competition law compliance

The Trafigura Group always operates in compliance with all applicable anti-trust and competition law requirements. More detail on the approach that employees are expected to apply is set out in the **Trafigura Group Competition and Anti-trust Policy**.

Competition and Anti-trust Policy 7



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### Market behaviour: business communications and conflicts of interests

The Trafigura Group is committed to conducting its activities in a manner which supports the fair and transparent operation of the markets in which it participates. Consequently all employees are required to understand and apply the standards set by the operators and regulators of the markets in which they trade.

Inappropriate market behaviour can take many forms, often collectively referred to as "market abuse".

Employees should consult the **Trafigura Group Trading Policy** for more detailed guidance on the standards of behaviour that must be applied when undertaking activity in the course of their employment and on a personal dealing basis. The **Trafigura Group Trading Policy** also contains important advice on appropriate business communication and how to deal with, and disclose, conflicts of interest.

**Personal account dealing** – Employees are permitted to engage in personal investment activity outside of working hours. However employees may not transact in certain types of contracts that are considered by the Trafigura Group to be too closely associated with the activities which that employee undertakes as part of their employment.

**Conflicts of interest** – Employees must consider whether they or an immediate family member has an interest in a non-Trafigura Group business that may create a conflict for the employee. All employees must complete a declaration confirming whether or not they have an outside interest which would fall within the definition of a conflict as set out by the Trafigura Group.

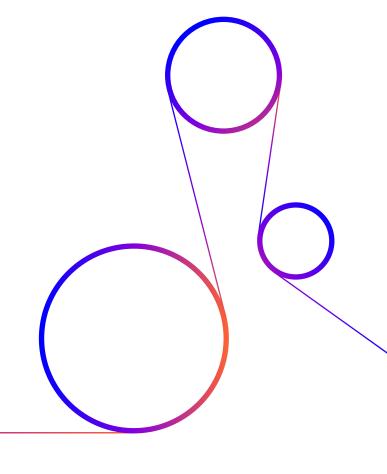
**Business communications** – Employees must always ensure that the language, tone and content of all external and internal business communications are professional, clear and appropriate. It is also important that employees only conduct business communications via the approved mediums and devices.

**Communicating with exchanges, price reporting agencies and regulators** – Employees should not enter into any dialogue with any exchange, price reporting agency or regulator. This includes providing market commentary or reporting actual or anticipated transaction pricing. Inter-action with all such entities is managed centrally by the Compliance Department.

Trading Policy 7

### 10 True and accurate records

All Trafigura employees are required to maintain accurate books and records of Trafigura business activities. It is particularly important that employees do not produce or amend documentation with the intent of illegally misleading any third party in relation to any aspect of a transaction. The exact requirements of what information should be retained and where it should be stored depend on the circumstances, and you should speak to your line manager for guidance if you are not sure.



## 11

### **Reporting violations and raising concerns**

To be effective, the Code relies on employees to raise issues and concerns as early as possible and without fear of reprisal.

You must report any breaches, or potential breaches, of the Code of which you become aware – whether these relate to yourself or others.

You must similarly seek advice if you are ever unsure about the proper course of action. There are various escalation channels available to employees:

- Your immediate manager;
- A Compliance Officer;
- A member of the Compliance Committees.
- Via the Global Grievance line which offers the option to raise issues anonymously (further details can be found here: https://www.trafigura.com/global-grievance-hotline/ 7).

You may report in person, or in writing, to whomever you feel most comfortable approaching. Full contact details of all members of the Compliance Department and the Compliance Committees are available on the Compliance intranet pages.

All reports will be treated confidentially and every effort will be made to respond to you as quickly as possible.

### 12

### Protection for those who follow the Code

Employees who seek advice, raise a concern, or report a violation of the Code will be recognised as having done the right thing.

Trafigura will not tolerate any form of internal retaliation against such employees. To do so is a very serious disciplinary offence that could result in dismissal. Any allegation of internal retaliation will be vigorously investigated.

An employee's commitment to compliance with the Code of Business Conduct shall be a factor whenever their performance is evaluated.



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