## HEALTH AND SAFETY

Our goal is 'zero harm'. The health and safety of our employees, suppliers, contractors and business partners is paramount. We are committed to building a safety culture across the business in which the value of safety is embedded at every level of the workforce.

We believe a safe and healthy work environment is a basic human right recognised in national and international law including United Nations' and International Labour Organisation's conventions. Trafigura is committed in its operations and activities to compliance with relevant national and international health and safety laws.

- 1. We will provide a safe and healthy workplace for all employees, contractors and visitors.
- 2. We will identify hazards, risks and unsafe conditions and behaviours. Where these cannot be eliminated, they will be appropriately mitigated.
- 3. We will maintain appropriate health and safety management systems that:
  - a. Identify, evaluate and mitigate work-related risk to as lower level as reasonably practicable;
  - Require the reporting and investigation of work-related accidents, incidents, illnesses and near-misses; keeping records; determining root-cause and contributing factors; and taking remedial measures to prevent their recurrence;

- c. Enable robust management and reporting on health and safety management performance;
- d. Require that the planning, design and operation of all our facilities or operations explicitly address and include health and safety standards, procedures and processes;
- e. Empower all workers to stop work or any operation if they consider the health and safety risks or hazards faced to be unacceptable;
- f. Provide employees and visitors with appropriate personal protective equipment (PPE) at no cost to the individual and ensure users are trained in its use;
- g. Make potable water, sanitary facilities and first aid facilities available in the workplace where practicable to do so;
- h. Provide measures to prepare for and effectively respond to crises, emergencies and incidents;
- i. Evaluate progress, periodically assess performance and act on the results of these assessments; and
- j. Ensure that competent staff and sufficient resources are provided to implement these principles.







## HUMAN RIGHTS AND LABOUR PRACTICES

We recognise our responsibility to respect the rights of people involved in our operations and strive to safeguard human dignity. We comply with local labour laws and regulations. We are committed to respecting internationally recognised human rights. We engage constructively with relevant stakeholders on human rights issues associated with our business and develop adequate measures for the prevention, mitigation and, where appropriate, remediation of adverse impacts.

- We promote respect, fairness, non-discrimination, equal opportunity, training and development opportunities, and diversity within and outside our workplace.
- We recognise internationally agreed human rights, including labour rights, as outlined in the International Bill of Human Rights and the International Labour Organisation's Declaration on Fundamental Principles and Rights at Work. We support the UN Guiding Principles on Business and Human Rights.
- We support and promote the creation of decent jobs, the participation of local labourers, suppliers, contractors and communities and/or the provision of training and development.
- 4. We assess actual and potential human rights impacts of our activities and business relationships and seek to:
  - a. Avoid causing or contributing to adverse human rights impacts through our own activities, and address such impacts when they occur;
  - b. Prevent or mitigate adverse human rights impacts that are caused by our business relationships and are directly linked to our activities.
- 5. We maintain the safety and security of our people and operations while ensuring respect for human rights, avoiding human rights harm through our security arrangements, including through misuse of our equipment and facilities, and take steps to avoid complicity in such abuses by private and public security personnel.
- We maintain and support the fundamental rights at work of our employees and the elimination of discrimination in respect of employment and occupation.

- 7. We maintain appropriate internal management systems and organisational arrangements that:
  - a. Effectively identify and respond to human rights risks of our activities;
  - b. Clearly inform our business partners of our expectations with regards to human rights;
  - c. Implement controls that ensure human rights risks are avoided or mitigated to the maximum reasonable level;
  - d. Require the reporting and investigation of human rights abuses in line with Trafigura's 'Incident Reporting and Investigation Guidelines';
  - e. Keep records of identified impacts, either real or perceived, and take remedial measures to avoid or mitigate their recurrence.
- 8. We will establish grievance mechanisms for individuals who may be affected adversely by our operations and will promote their access to remedy.
- We will engage in voluntary partnerships and initiatives to strengthen our understanding of human rights and how they interface with our business.
- 10. We will communicate on our efforts to support and respect human rights and our evolving approach to identify and address human rights risks within our business context.





## **SOMMUNITY RELATIONS**

We interact with and impact communities around us every day. We recognise the important social and economic role we play within local operating contexts where we conduct business and the value of developing strong and enduring relationships with local communities and stakeholders. Effective community consultation and engagement is critical to understanding the issues and priorities of those touched by our activities and towards building long-term trusting relationships.

- 1. We aim to be respectful neighbours and engage objectively with communities where we work. We respect human rights and contribute to the long term social and economic development of the local communities affected by, and associated with, our operations.
- 2. We seek to increase positive impacts on communities while working to avoid actual and potential negative social, environmental and economic impacts on communities, by:
  - a. Assessing human rights, environmental and economic risk, as appropriate;
  - b. Mitigating risks and the potential impacts to the community arising from our business activities in an appropriate manner;
  - c. Promoting local procurement, recruitment, spending and cooperation.
- 3. We identify, consult and engage in dialogue with affected and potentially affected communities and key stakeholders in a transparent and culturally appropriate way, paying specific attention to disadvantaged, marginalised, excluded and vulnerable individuals and groups.

- 4. We enable local communities and stakeholders to raise concerns pertaining to our business activities, build an understanding of what is important to them and will analyse and respond appropriately to these.
- We establish or participate in grievance mechanisms for those communities which are likely to be impacted by our operations or projects.
- 6. We communicate on our efforts to protect and support the communities where we work in an adequate form and frequency and in ways accessible to the intended audiences.
- 7. We provide support to community projects through investment of resources and expertise as appropriate.





## ENVIRONMENT

We are committed to minimising the impact of our activities on the environment. We support policies that address the need to meet the demands of society without compromising the ability of future generations to meet their own needs. We will provide efficient and effective means of delivering secure, affordable energy and vital natural resources.

We are committed to minimising the impact from our business operations on the natural environment and will seek to ensure full compliance with applicable national and international e nvironmental law.

- We will maintain appropriate environmental management systems that:
  - a. Require that the planning, design and operation of all facilities or operations explicitly address and include environmental standards, procedures and processes;
  - b. Identify, and then minimise the risks to the natural environment from our work and operations using the Best Available Techniques (BAT) principles;
  - Set targets and indicators to enable robust management and reporting on environmental impacts, improvement measures and achieved performance;
  - d. Ensure that competent staff and sufficient resources are provided to prevent, mitigate or minimise damage to the natural environment;
  - e. Empower workers to stop work or any operation if they consider environmental risks or hazards to be unacceptable;
  - f. Require the reporting and investigation of work-related environmental incidents and near-misses; keeping records; determining root-cause and contributing factors; and taking remedial measures to avoid or mitigate their recurrence;
  - g. Evaluate progress, periodically assess performance and act on the results of these assessments.
- 2. We endeavour to make our operations as resource efficient as possible, including through the use of BAT.

- 3. We will progressively implement measures to improve the environmental performance of our operations, by seeking to:
  - a. Improve energy efficiency and the efficient use of natural resources such as water:
  - Reduce greenhouse gas emissions intensity and collaborate with others to contribute to climate protection;
  - c. Increase reuse and recycling;
  - d. Reduce the generation of hazardous and non-hazardous waste materials; and
  - e. Reduce emissions to air, water and land.
- 4. We will assess our impacts on biodiversity and ecosystem services and endeavour to avoid net losses and minimise impacts, including through use of the Environmental and Social Impact Assessment (ESIA) process.
- We will have emergency procedures in place to deal with environmental incidents.
- 6. We will conduct impact assessments for projects or activities that have the potential to impact the environment and affect communities in accordance with international standards including, but not limited to, the International Finance Corporation (IFC) Performance Standards.
- 7. We will communicate with stakeholders to ensure they are informed about our environmental performance and relevant environmental risks that may impact them.



